

# LANCE 12 MONTHS LIMITED WARRANTY

## COVERAGE

The warranty covers the first owner from the date of purchase for 12 months "Powertrain" Protection (engine and transmission) and 90 days on tire to tire or 12,000 miles whichever occurs first. Lance warranty all parts of the vehicle except those listed under the caption "What is not covered". This warranty covers and repairs needed to correct defects in material or workmanship. This warranty is not transferable.

## WHAT YOU MUST DO?

You must properly use, maintain and care for the vehicle as outlined in the Lance Owner's manual.

You must maintain a record of the vehicles required periodic service and inspection. Periodic service and inspection are considered regular maintenance and are not reimbursable.

## WHAT IS NOT COVERED? (WARRANTY EXCLUSIONS)

- Any damage resulting from negligence of the periodic maintenance.
- Any damage with results from repairs, adjustments or maintenance operation by any methods other than those specified by Lance.
- Any damage which results from hard driving due to race, rally or operation in a location not generally used for driving.
- Any damage which results from use beyond the limitations specified in the lance Powersports Operations Manuals such as overloading the vehicle, or any damage from the use under a normal conditions.
- Any damage caused when the product is used as a rental vehicle.
- Any damage which results from use of non-genuine parts of accessories or fuel, lubricant or fluid not specified by Lance.
- Any damage which results from modifications of the product.
- Any damage that results from the passage of time (natural fading of painted surface, shell peeling and other deterioration); Consumable replacement parts due to natural wears and tears such as spark plugs, drive chains, drive belts, air cleaners elements, brake shoes, clutch disks, light bulbs, batteries, rubber parts, tube & tires, oils and cables.
- Any damage due to improper storage or transport.
- Any damage which results from repairs adjustment or maintenance operations performed by any person other than Lance distributors or the dealers.
- Any damage which results from unavoidable natural disasters, fire, collision, theft, and second damages base in any other these occurrences.
- Incidental of additional expenses insured for making any claims such as those for towing, communications, hotel and meals as sell as any losses during maintenance period, such as lose of time loss of business and rental car expenses.
- Schedule maintenance and inspections fees.

## ARBITRATION:

All parties involved shall submit any dispute arising under this agreement, except a dispute alleging criminal violations, to arbitration in accordance with the Uniform Rules for Binding Arbitration of the Better Business Bureau of the Southland (published online at [www.labbb.org](http://www.labbb.org)) and will be in effect at the time of initiation of arbitration. A volunteer arbitrator will render a decision based upon fairness, not necessarily upon legal principles, but it will be final and binding on all parties involved.

**IMPORTANT: Vehicles MUST BE INSPECTED** by an authorized LANCE Powersports dealer within **90 days** from date of purchase else the LANCE LIMITED WARRANTY will be null and void. You are required to maintain a record of the initial inspection which will be required upon application for any benefits covered by the LANCE LIMITED WARRANTY.

**I have read and understand this document including coverage, exclusions and requirements of the Lance Limited Warranty.**

CUSTOMER NAME (Printed) ▶ \_\_\_\_\_

CUSTOMER SIGNATURE ▶ \_\_\_\_\_

DEALER SIGNATURE ▶ \_\_\_\_\_

DATE OF SALE ▶ \_\_\_\_\_

MODEL ▶ \_\_\_\_\_

VIN# ▶ \_\_\_\_\_